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**Exam** : **C1000-012**

**Title** : IBM Watson Application  
Developer V3.1

**Vendor** : IBM

**Version** : DEMO

**NO.1** Which two IBM Watson services combined would be applicable for an agent-assisted, email-based help desk?

- A. Visual Recognition
- B. Personality Insights
- C. Speech to Text
- D. Discovery
- E. Watson Assistant

**Answer:** D,E

**NO.2** What is an approach for using an IBM Watson AI service to search a database?

- A. Use Natural Language Understanding to translate queries into English before searching the database
- B. Use the Document Conversion service to search the database for the entries with the strongest relationship to the user input
- C. Use the Discovery services to search through candidate queries and surface the ones most relevant to the user input
- D. Use the intent from the Natural Language Classifier as part of a query

**Answer:** C

**NO.3** What are two advantages gained by using IBM Cloud as the application platform for an application using Watson services? (Choose two.)

- A. IBM Cloud promotes 12-factor methodology since IBM Cloud is deployed exclusively as a public cloud model
- B. Scaling application capacity is simple for applications following modern design (such as 12-factor methodology)
- C. IBM Cloud is built on proprietary APIs which provide competitive advantages
- D. The IBM Cloud application developer can choose among multiple release versions of the Cloud Foundry framework
- E. Environmental, operational, and functional Security are built into the IBM Cloud platform

**Answer:** D,E

**NO.4** Which query is specific to a search parameters versus structure parameters in IBM Watson Discovery service?

- A. offset
- B. count
- C. aggregation
- D. return

**Answer:** C

**NO.5** Which statement is the best definition of intent in the context of a virtual assistant?

- A. Intent is the answer to the inputted question
- B. Intent is used to figure out if other IBM Watson AI services are required
- C. Intent is the specific class of object that is relevant to a user's purpose

**D.** Intent is the classification of the inputted question

**Answer:** D

**NO.6** Why would the data crawler be used with the IBM Watson Discovery service?

- A.** Use the data crawler when structured data must be mined from other services.
- B.** When working with the tooling, the data crawler can be used to upload sample documents.
- C.** The data crawler automates the upload of content to the Discovery Service.
- D.** When there is a business need to dynamically crawl websites, Twitter and constantly changing content.

**Answer:** C

**NO.7** An AI solution is implemented to detect what the user wants to do. The user mentions that he wants to buy a ski jacket for an upcoming vacation in Colorado.

How can the entities be derived from the conversation using IBM Watson services?

- A.** Pass the utterance from the user through Speech to Text then apply Tradeoff Analytics
- B.** Upload training data to the Discovery service and use the Discovery API to query the results
- C.** Use the Tone Analyzer service to retrieve the level of openness in the utterance
- D.** Pass the utterance from the user to the Natural Language Understanding service Entities API

**Answer:** D

**NO.8** What is the purpose of the IBM Watson Natural Language Classifier service?

- A.** Translate a natural language sentence into a syntactic representation such as a parse tree
- B.** Group a set of objects in such a way that objects in the same group are more similar to each other than to those in other groups
- C.** Interpret the intent behind text and returns a corresponding classification with associated confidence levels
- D.** Reduce the number of random utterances consideration, by obtaining a set of uncorrelated utterances

**Answer:** C

Explanation

IBM Watson Natural Language Classifier is a service that enables developers without a background in machine learning or statistical algorithms to create natural language interfaces for their applications, interprets the intent behind text and returns a corresponding classification with associated confidence levels and the return value can then be used to trigger a corresponding action, such as redirecting the request or answering a question.

**NO.9** A university wants to build a virtual student adviser that can interact with prospective students to help answer any questions they may have on the admissions process. The students for the most part have similar questions, however there are a small number of international students who have very specific queries based on their native country and their background.

Which combination of IBM Watson services would meet these requirements?

- A.** Speech to Text and Tone Analyzer
- B.** Watson Assistant and Discovery
- C.** Natural Language Understanding and Personality Insights

**D. Natural Language Classifier and Visual Recognition**

**Answer:** B

Explanation

Reference <https://github.com/watson-developer-cloud/assistant-with-discovery>

**NO.10** A developer has been asked to build a question and answer system using the IBM Watson Assistant service for a retail bank to handle questions from customers on the banking website. From which group of users should the developer target to collect representative questions?

- A.** A sample set of members from IT team managing the website
- B.** a sample set of end users of the application
- C.** call center agents who routinely handle such customer calls
- D.** executive sponsor and decision makers at the bank

**Answer:** C